

Waterbury Recreation Afterschool Program FAQs

When are payments due?

50% of payments are due upon registration; the remaining 50% are due the first day of attendance. Contact us directly if you would like to discuss setting up an alternate payment plan.

Do I pay less if there is a shortened week (when there is a holiday or other day when Waterbury Recreation Afterschool is closed?)

No. The weekly rate remains the same. Weekly rates are based on the annual cost of Afterschool days your family is registered for. The annual tuition cost was determined considering all days off throughout the year, then divided into equal payments. Should you determine that signing up for single days is better for you, you can change your reservation. However, any changes should still meet the cancellation policy.

Can I register for days of Afterschool less than a week in advance?

Yes, if there are still spaces available and you contact us directly, we can usually accommodate late registrations, up until the morning of.

Can I pay with a check?

Yes, checks can be made out to the Town of Waterbury and either mailed to our Town Offices or brought to us directly at 28 North Main St., Suite 1 Waterbury, VT 05676.

I have an unpaid balance on my account: can I still register for programs?

Accounts with a balance over \$100 will be locked until the balance is paid; if you are unable to make the payments, you must contact us directly to set up a payment plan. Exceptions will be made on a case-by-case basis, pending an agreed upon payment plan.

If my child misses Afterschool due to illness, can I get a refund?

No. Staffing schedules are made a week in advance, so unless we receive at least 1 week of advanced notice, we are unable to provide refunds.

Is there a discounted sibling rate?

No, we do not offer a sibling discount at this time.

Can I arrange for late-pick up if I am unable to pick up my child by 6pm?

No, we cannot accommodate late pick-ups. A late fee of \$2/minute will be charged to your account for late pick-ups after 6pm, and families who regularly arrive late to pick-up may be removed from the program.